W-02113A-07-0551







UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:



Fax:



Priority: Respond Within Five Days

Opinion

No. 2008

71522

Date: 9/17/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Jerry

Butler

Account Name:

Jerry Butler

Street:

Home: Work:

Anzona Corporation Commission DOCKETED

City:

Fountain Hills

CBR:

SEP 18 2008

State:

ΑZ

Zip: 85268

is:

Utility Company.

Chaparral City Water Company

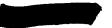
Division:

Water

Contact Name:

Robert Hanford

Contact Phone:



Nature of Complaint:

***** W-02113A-07-0551 *****

The reasons given by Robert Hanford, District Manager, in his testimony for a 41% rate increase are not justified. I am apposed to the rate increase.

Chaparral City Water Company is making a profit and if its' creative accounting was based on the investment it has actually made in its' plant and property rather than an inflated "fair value", profits would be even greater. I suggest the Water Company spread the CAP water cost out over five-annual payments and greatly reduce next year's expenses .. plus the AZCC should force them to look for other cost cutting measures like many businesses are doing nowadays. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that his comments would be entered for the record and with the docket in this case. *End of Comments*

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Date Completed: 9/17/2008

Opinion No. 2008 - 71522 : d 81 d38 8007

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